July 19, 2006

RE: August Sun Transition

Candice Baron:

In today's world service often takes a back seat to most other priorities for many organizations. So when the service afforded to our community has been nothing short of phenomenal, I feel compelled to convey not only my sentiments, but those of our Board as well.

As you may recall our community was struggling with various issues ranging from widespread non-compliance to severe assessment delinquencies. Our property management company during that time was neither staffed appropriately, nor in my opinion capable of meeting our objectives. Upon our first meeting with Rossmar&Graham, after turnover, an action plan was put in place so we could monitor our progress as time went on. A little less than two (2) months into our plan, assessment delinquencies have been reduced significantly and compliance issues are vastly improved as well. Rossmar&Graham has done in the short time mentioned what our previous management company failed to do in over a year and a ½.

I would be remiss if I failed to mention that what has transpired has been truly a team effort, beginning with our initial meeting with Candice Baron to our kick-off meeting with Mike Kuzmin and Tina look (who just happens to be the Manager of our community-and thankfully so), every base has been covered.

I'm certain there are many others to thank, but I'm sure Candice, Mike and Tina will let them know that their work is certainly appreciated.

Sincerely Yours,

Brandon M Miller – President, August Sun HOA